

DELTA AIRLINES

Mexico Influenza Outbreak

Last Updated: April 26, 2009, 6pm ET

Delta is providing the following options if your travel is impacted by the influenza outbreak in Mexico. Check **flight status** frequently for up-to-the-minute info about your flight plans, or get updates sent directly to your wireless device or email with **Delta Messenger**.

Rescheduling Flights

If your travel plans are impacted, you may make a one-time change to your ticket without fee if you are scheduled to travel to, from, or through the following destinations on Delta, Delta Connection®, or Delta-coded flights during the specified time periods listed below. If you are unable to reissue your ticket within the given timeline, you can cancel your reservation and use the value of the ticket towards the purchase of a new ticket for a period of one year from the date of original issuance.

You can now **edit your itinerary** here at delta.com, or you may contact **Reservation Sales** to make changes to your itinerary. Additional collection in fares may apply. See **Conditions & Restrictions** below.

Event	Destination (To, From, or Through)	Dates of Travel Impacted	Ticket Reissue Date (On or Before)	New Travel Origination Date (No Later Than)
Mexico Influenza Outbreak	☐ Mexico	Apr 26, 2009 - May 4, 2009	May 12, 2009	May 12, 2009

Conditions & Restrictions

Changes to origins and destinations may result in an increase in fare. Any difference in fare between your original ticket and the new ticket will be collected at the time of booking.

CONTINENTAL AIRLINES

Re-accommodations

Continental is providing the option to re-schedule or re-route your travel once, without penalty, if you are ticketed to/from one of the cities listed below.* If your flight has been cancelled, a refund to the original form of payment can be requested. If you are traveling using a OnePass Reward, redeposit fees will be waived. Travel must be completed by the original validity dates specified on the ticket and changes must be confirmed in the same class of service as the original ticket. The value of the ticket may also be used towards purchasing another Continental Airlines ticket.

Please enter your confirmation number and last name in **Manage Reservations** or call Continental Airlines reservations at 800.525.0280 in the U.S. 50 states and Puerto Rico or one of Continental's other reservations numbers for assistance before your original departure date and time.

*You may only reschedule or reroute your travel once without penalty unless the specific incident below states otherwise.

Event	Travel to/from/through	Dates	Additional Information
Mexico City Influenza Outbreak (PBC)	Mexico City, Mexico (MEX); Puebla, Mexico (PBC); Toluca, Mexico (TLC); Acapulco, Mexico (ACA); Aguascalientes, Mexico (AGU); Cancun, Mexico (CUN); Chihuahua,	Original Travel Dates: April 24, 2009 — May 6, 2009 Final Travel must be completed by: End of Validity of ticket (one year from date of issue)	Change fees and/or additional fare collection will be waived if the rescheduled flights are booked in the original class of service to the same city pairs as originally ticketed and rescheduled travel commences on or before May 20, 2009. If the new travel commences after May 20, 2009, change

Mexico (CUU);
Ciudad Del
Carmen, Mexico
(CME); Cozumel,
Mexico (CZM);
Durango MX
(DGO);
Guadalajara,
Mexico (GDL);
Huatulco, Mexico
(HUX);
Ixtapa/Zihuatanejo,
Mexico (ZIH);
Leon/Guanajuato,
Mexico (BJX);
Manzanillo, Mexico
(ZLO); Mazatlan,
Mexico (MZT);
Merida, Mexico
(MID); Monterrey,
Mexico (MTY);
Morelia, Mexico
(MLM); Oaxaca,
Mexico (OAX);
Puerto Vallarta,
Mexico (PVR);
Queretaro, Mexico
(QRO); Saltillo,
Mexico (SLW);
San Jose del
Cabo, Mexico
(SJD); San Luis
Potosi, Mexico
(SLP); Tampico,
Mexico (TAM);
Torreon, Mexico
(TRC); Veracruz,
Mexico (VER);
Villahermosa,
Mexico (VSA)

fees will be waived, however,
additional fare collection will
apply.

Travel agents may make
changes on tickets they have
issued within the guidelines set
forth by Continental Airlines by
putting waiver code 7JC73 in
the ticket designator box. Travel
agents should check back
regularly to obtain the most up
to date information. Travel
agents may not issue refunds,
only Continental Airlines can
issue refunds.

US AIRWAYS

Mexico City Influenza Outbreak

Cities Affected:

Mexico City, Mexico (MEX)

Date Range:

4/24/2009 8:30 PM ET through 4/30/2009 11:30 PM ET

Revised Ticket Policy:

US Airways has relaxed ticketing policies for travel to the cities listed above due to an influenza outbreak in Mexico. US Airways will waive the standard change fee, advance reservation and ticketing requirements for customers with travel to, from or through these cities on the dates above. See our revised ticketing policy below for rules and restrictions. Call 800-428-4322 for more information.

- You can move your entire itinerary up to seven days before or after the scheduled origination date.
- You can apply the full value of your wholly unused tickets toward the purchase of a ticket to an alternate destination, although travel must originate within seven days of the scheduled origination date.

Cities Affected:

Acapulco, Mexico (ACA); Cabo/Los Cabos, Mexico (SJD); Cancun, Mexico (CUN); Cozumel, Mexico (CZM); Guadalajara, Mexico (GDL); Guaymas, Mexico (GYM); Hermosillo, Mexico (HMO); Ixtapa/Zihuatanejo, Mexico (ZIH); Manzanillo, Mexico (ZLO); Mazatlan, Mexico (MZT); Puerto Vallarta, Mexico (PVR)

Date Range:

4/27/2009 8:30 AM ET through 4/30/2009 11:30 PM ET

Revised Ticket Policy:

US Airways has relaxed ticketing policies for travel to the cities listed due to an influenza outbreak in Mexico. US Airways will waive the standard change fee, advance reservation and ticketing requirements for customers with travel to, from or through these cities on the dates above. See our revised ticketing policy below for rules and restrictions. Call 800-428-4322 for more information.

- You can move your entire itinerary up to seven days before or after the scheduled origination date.
- You can apply the full value of your wholly unused tickets toward the purchase of a ticket to an alternate destination, although travel must originate within seven days of the scheduled origination date.

Terms and Conditions:

Customers traveling on certain tickets – such as some available from third-party ticket discounters, including but not limited to discount travel websites – may not have all elements of the policy available to them. Tickets issued by US Airways for travel on airlines other than US Airways, US Airways Shuttle or US Airways Express will follow the rules of the airline operating the flight(s).

Itinerary changes are subject to availability, and in certain cases, an additional collection fee. Customers will be able to stand by for alternate flights without incurring the standby fee if a satisfactory alternate itinerary cannot be confirmed.

AMERICAN AIRLINES

Mexico Travel Policy

Information is current as of April 27

- [Mexico Travel Policy](#)
- [American Airlines Hurricane Protection Policy](#)
- [Current Travel Notices](#)

Please review the information below for conditions which may affect your travel plans. Active travel policies will also appear below as needed.

For reservations assistance, please choose from the following:

- Reservations (U.S. and Canada): 1-800-433-7300
- AAdvantage Reservations (U.S. and Canada): 1-800-882-8880
- For Reservations **outside the U.S. and Canada**, please see our [Worldwide Reservations Numbers](#) page.
- AmericanAirlines Vacations: 1-800-321-2121

Mexico Travel Policy

Due to the events in Mexico, American Airlines offers customers the convenience to change their plans. Customers ticketed to travel on AA to or from Mexico may change flights as shown without penalty as long as the original booking inventory is available:

If you are traveling to, from or through...	On the following dates...	And your ticket was issued no later than...	You may change your reservation to begin travel between the same cities as ticketed as late as...
Mexico	April 25 - May 6, 2009	April 24, 2009	Any time up to the validity rule of the ticket issued.

Date changes for the same cities as originally ticketed: One ticketed change is allowed, and no change fee will apply as long as the original booking inventory is available. Contact our Reservations personnel at 1-800-433-7300 within the United States or Canada. If you are calling from outside the United States or Canada, please check our [Worldwide Reservations Numbers](#) page for Reservations

Destination changes: If customers would prefer not to fly to Mexico, American Airlines offers customers the convenience to change their destination. Contact our Reservations personnel for any difference in fare and additional details at 1-800-433-7300 within the United States or Canada. If you are calling from outside the United States or Canada, please check our [Worldwide Reservations Numbers](#) page for Reservations